

The TeamSupport Customer Service Platform

Ensure better customer service experiences and grow your business

TeamSupport's suite of proactive customer service software allows you to prioritize your customers by truly knowing who they are, effectively supporting them, and growing with them. Our system helps make happier customers - which leads to more revenue for your business.



Support

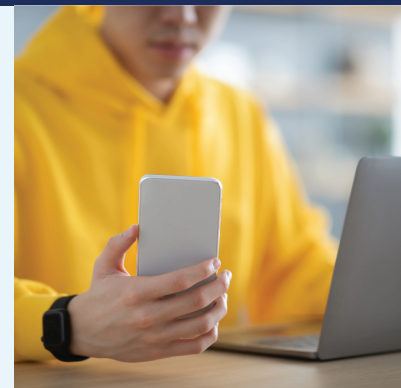
BE CUSTOMER FIRST, NOT TICKET FIRST

Our award-winning ticket management system helps your agents get to resolution faster by providing them with a 360-degree view of each account. This empowers your teams to engage in contextual, proactive customer support instead of reactively managing tickets.

Messaging & Live Chat

ENSURE A SEAMLESS CUSTOMER SERVICE EXPERIENCE ACROSS CHANNELS

Meet customers where they are and indulge in rich, real-time digital conversations with them. Increase efficiency by answering simple requests and initiating workflows with chatbots.



Success

MAKE SURE YOUR CUSTOMER RELATIONSHIPS ARE SET UP TO SUCCEED

Our customer success software aggregates all your customer information into a single source of truth to give your teams a comprehensive understanding of customer health. This makes it easier to realize the full potential of your customer relationships by reducing churn and increasing upsell opportunities.

Insights

EMPOWER YOUR AGENTS TO SIMPLIFY COMPLEX DATA

Optimize your customer experience journey by transforming your customer data into powerful insights. Create custom dashboards for agents, managers, and groups, to focus on the most relevant metrics.



Ready to bring your customer support and success goals to life? Let's chat today! Telephone: 800.596.2820 ext. 1 Email: Sales@TeamSupport.com