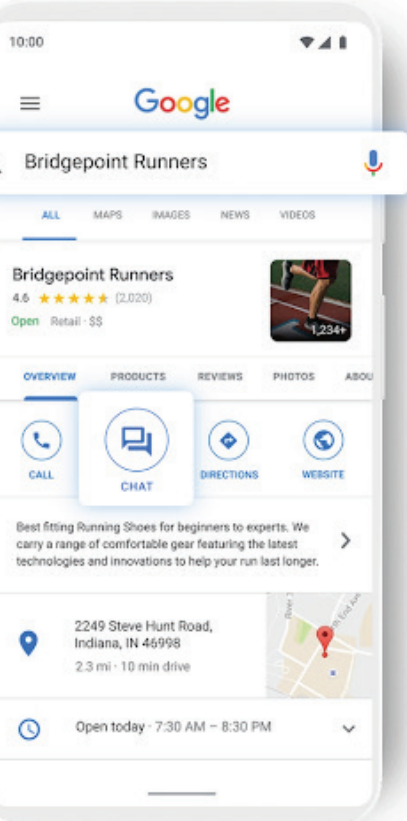


Omnichannel Messaging and Live Chat

Extend your reach without adding complexity

Engage with your audience on the channels they prefer with the power of TeamSupport's Messaging & Live Chat. Provide better customer experiences through a variety of messaging channels that cater to both of your needs.



One Hub, Many Channels

Configure channels together or separately, while taking advantage of workflows, bots, automation, and more. Have all messages flow into the same hub to lower response times and simplify your agent experience.

Google Business Messages

Help your customers reach you with the scale of Google - because customers can now reach out to you on your Google Business Profile via Google Search and Google Maps.

Integrate your TeamSupport account with Google's Business Messages to bring all your conversations from Business Messages into Messaging & Live Chat. Customers can then interact with chatbots or live agents.

WhatsApp

Reach your customers on the world's most popular, reliable, and secure messaging app. 39% of users prefer to use WhatsApp as their channel for customer service. Support your customers wherever they may be.

Social to Chat

Communicate with your customers across social channels. Receive and respond to messages on Twitter, Facebook, and more.

SMS to Chat

Our Text-to-Chat feature allows your visitors to initiate a chat and communicate with agents via SMS text message while maintaining the same user-friendly Conversations Hub interface.

